The following information concerning student financial assistance may be obtained from the Office of Student Financial Aid (http://www.sfsu.edu/~finaid/), (415) 338-7000:

- a description of the federal, state, institutional, local, and private student financial assistance programs available to students who enroll at San Francisco State University;
- for each aid program, a description of procedures and forms by which students apply for assistance, student eligibility requirements, criteria for selecting recipients from the group of eligible applicants, and criteria for determining the amount of a student’s award;
- a description of the rights and responsibilities of students receiving financial assistance, including federal Title IV student assistance programs, and criteria for continued student eligibility under each program;
- the satisfactory academic progress standards that students must maintain for the purpose of receiving financial assistance and criteria by which a student who has failed to maintain satisfactory progress may reestablish eligibility for financial assistance;
- the method by which financial assistance disbursements are made to students and the frequency of those disbursements;
- The way the school provides for Pell-eligible students to obtain or purchase required books and supplies by the seventh day of a payment period and how the student may opt out;
- the terms of any loan received as part of the student’s financial aid package, a sample loan repayment schedule, and the necessity for repaying loans;
- the general conditions and terms applicable to any employment provided as part of the student’s financial aid package;
- the terms and conditions of the loans students receive under the Direct Loan and Perkins Loan Programs;
- the exit counseling information the school provides and collects for student borrowers;

Information concerning the cost of attending San Francisco State University is available from SF State Bursar’s Office, 1600 Holloway Avenue, ADM 155, (415) 338-1281 email: service@sfsu.edu, and includes:

- tuition and fees;
- the estimated costs of books and supplies;
- estimates of typical student room, board, and transportation costs; and,
- if requested, additional costs for specific programs.

Information concerning the refund policies of San Francisco State University for the return of unearned tuition and fees or other refundable portions of institutional charges is available from SF State Bursar’s Office, 1600 Holloway Avenue, ADM 155, (415) 338-1281 email: service@sfsu.edu.

Information concerning policies regarding the return of federal Title IV student assistance funds as required by regulation is available from Information concerning special facilities and services available to students with disabilities may be obtained from the SF State Disability Programs and Resource Center, Student Services Building Room 110, (415) 338-2472, email: dprc@sfsu.edu.

Information concerning San Francisco State University policies, procedures, and facilities for students and others to report criminal actions or other emergencies occurring on campus may be obtained from San Francisco State University Police Department, 100 N State Dr, (415) 338-7200, email: upd@sfsu.edu.

Information concerning San Francisco State University annual campus security report and annual fire safety report may be obtained from San Francisco State University Police Department, 100 N State Dr, (415) 338-7200, email: upd@sfsu.edu.

Information concerning the prevention of drug and alcohol abuse and rehabilitation programs may be obtained from Counseling & Psychological Services, Student Services Building, Room 205, (415) 338-2208.

Information regarding student retention and graduation rates at San Francisco State University and, if available, the number and percentage of students completing the program in which the student is enrolled or has expressed interest may be obtained from Institutional Research at https://ir.sfsu.edu/content/student-outcome (https://ir.sfsu.edu/content/student-outcome/).

Information concerning athletic opportunities available to male and female students and the financial resources and personnel that San Francisco State University dedicates to its men’s and women’s teams may be obtained from Zoya Volpe, director of compliance, at zvolpe@sfsu.edu.

Information concerning teacher preparation programs at San Francisco State University, including the pass rate on teacher certification examinations, may be obtained from Graduate College of Education, Burk Hall, Room 501, (415) 405-3681.

Information concerning grievance procedures for students who feel aggrieved in their relationships with the university, its policies, practices and procedures, or its faculty and staff may be obtained from Office of the Associate Vice President for Student Life & Dean of Students in the Student Services building, room 403, (415) 338-3888.

Information concerning student activities that San Francisco State University provides, must be easily accessible on https://activities.sfsu.edu/.

Information concerning student body diversity at San Francisco State University, including the percentage of enrolled, full-time students who are (1) male, (2) female, (3) Pell Grant recipients, and (4) self-identified members of a specific racial or ethnic group, must be obtained from Institutional Research at https://ir.sfsu.edu/.

The federal Military Selective Service Act (the "Act") requires most males residing in the United States to present themselves for registration with the Selective Service System within thirty days of their eighteenth birthday. Most males between the ages of 18 and 25 must be registered. Males born after December 31, 1959, may be required to submit a statement of compliance with the Act and regulations in order to receive
any grant, loan, or work assistance under specified provisions of existing federal law. In California, students subject to the Act who fail to register are also ineligible to receive any need-based student grants funded by the state or a public postsecondary institution.

Selective Service registration forms are available at any U.S. Post Office, and many high schools have a staff member or teacher appointed as a Selective Service Registrar. Applicants for financial aid can also request that information provided on the Free Application for Federal Student Aid (FAFSA) be used to register them with the Selective Service. Information on the Selective Service System is available and the registration process may be initiated online at http://www.sss.gov.