The following information concerning student financial assistance may be obtained from the Office of Student Financial Aid (http://www.sfsu.edu/~finaid), (415) 338–7000:

- a description of the federal, state, institutional, local, and private student financial assistance programs available to students who enroll at San Francisco State University;
- for each aid program, a description of procedures and forms by which students apply for assistance, student eligibility requirements, criteria for selecting recipients from the group of eligible applicants, and criteria for determining the amount of a student's award;
- a description of the rights and responsibilities of students receiving financial assistance, including federal Title IV student assistance programs, and criteria for continued student eligibility under each program;
- the satisfactory academic progress standards that students must maintain for the purpose of receiving financial assistance and criteria by which a student who has failed to maintain satisfactory progress may reestablish eligibility for financial assistance;
- the method by which financial assistance disbursements are made to students and the frequency of those disbursements;
- the terms of any loan received as part of the student's financial aid package, a sample loan repayment schedule, and the necessity for repaying loans;
- the general conditions and terms applicable to any employment provided as part of the student's financial aid package;
- the terms and conditions of the loans students receive under the Direct Loan and Perkins Loan Programs;
- the exit counseling information the school provides and collects for student borrowers;
- the responsibility of SF State for providing and collecting exit counseling information for all student borrowers under the federal student loan programs;
- the terms and conditions for deferral of loan payments for qualifying service under the Peace Corps Act, the Domestic Volunteer Service Act of 1973, or comparable volunteer community service.