

CONFLICT RESOLUTION

College of Liberal & Creative Arts

Dean: Dr. Andrew Harris

Lam Family College of Business

Dean: Dr. Eugene Sivasdas

College of Ethnic Studies

Dean: Dr. Amy Sueyoshi

College of Health and Social Sciences

Dean: Dr. Alvin Alvarez

Conflict Resolution Program

Communication Studies Department
Humanities Building, Room 289
Coordinator: Dr. Ashmi Desai

Program Scope

The purpose of the Conflict Resolution Certificate is to learn to manage conflicting positions in various contexts and to develop constructive ways to engage in dispute management or conflict negotiation. Students may use this certificate to enhance their understanding of the critical role that conflict and its resolution play in the world today. This certificate complements degree programs in Communication, Criminal Justice, Labor and Employment Studies, Ethnic Studies, Business, International Relations, Psychology, Political Science, and Women and Gender Studies.

Note: Non-degree students apply through the College of Extended Learning, (415) 405-7700. For additional information, visit www.cel.sfsu.edu (<http://www.cel.sfsu.edu/>). The Certificate in Conflict Resolution is available to anyone admitted through the College of Extended Learning/Open University.

Career Outlook

Completion of the certificate contributes to a student's preparation for employment in such fields as counseling, criminal justice, diplomacy, education, government, human resources, international relations, labor, law, management, mediation, public relations, and social work.

Certificate in Conflict Resolution

It is recommended that General Education Areas A and B4 be completed prior to students beginning this program. Students must pass a GEAR course before receiving the certificate.

Note: Courses in the certificate may be substituted on advisement. At least three courses in the certificate must have a prefix that is different from the student's major prefix.

Conflict Resolution, Certificate – 21–37 units

Core Courses (12–18 units)

Code	Title	Units
Introduction to Conflict Resolution		
Select 3–4 units from the following:		
COMM 531	Conflict Resolution	4

PSY 547	Social Conflict and Conflict Resolution	3
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Alternative Models of Conflict Resolution

Select 3–4 units from the following:

AFRS 660	Civil Rights Movement and Education	3
COMM 534	Mediation Theory and Practice	4
COMM 543	Dialogues Across Differences	4
ECON/LABR 511	Collective Bargaining	3
GPS/I R/PHIL 315	Introduction to Global Peace Studies	3
GPS/PHIL 375	Peace Law and Human Rights in the U.S.	3
HUM 366	India's Gandhi	3
IBUS/MGMT 659	Introduction to International Business Negotiation	3
I R 432	Model United Nations	4

Communication Skills

Select 3–4 units from the following:

COMM 502	Interpersonal Communication	4
COMM 250	Introduction to Group Discussion and Teamwork	3
PSY 645	Group Processes	3

Conflict Resolution Internship

Specific course (3–4 units) to be taken for internship with a focus on conflict resolution with placement by advisor.

Area of Emphasis (9–19 units)

One of the emphases listed below.

Emphasis in Family/Culture/Community Issues

Code	Title	Units
Select 9–12 units from the following or the other emphasis on advisement		
AA S 681	Asian American Community Changes and Development	3
COMM 503	Gender and Communication	4
COMM 515	Family Communication	4
COMM 525	Sexualities and Communication	4
COMM 543	Dialogues Across Differences (If not selected in the core)	4
RRS 571	Women, Class, and Race	3
PSY 440	Social Psychology	3
PSY 441	The Psychology of Parental Relationships	3
PSY 455	Cross-Cultural Perspectives in Psychology	3
PSY 525	Community Psychology	3
LTNS 680	Latina/o Community Organizing	3
SOC 464	Families and Society	4
USP 515/ GEOG 667	Environmental Justice: Race, Poverty, and the Environment	4
WGS 301	Women, Gender, and Community	3

Emphasis in Legal/Political Issues in the United States

Code	Title	Units
Select 9–19 units chosen from the list below or the other emphases on advisement		
AA S 595	Asian American Communities and Public Policy	3
AFRS 376	Government, the Constitution, and Black Citizens	3
AFRS 660	Civil Rights Movement and Education (If not selected in the core)	3

AIS 460	Power and Politics in American Indian History	3	WGS 536	Gender, Globalization, and Women's Human Rights	3
COMM 564	Issues in Free Speech	4	WGS 571	Gender, Poverty, and Globalization	3
C J 300	Criminal Justice: A Cross-Disciplinary Perspective	4			
GPS/PHIL 375	Peace Law and Human Rights in the U.S. (If not selected in the core)	3			
HIST 465	American Ethnic and Racial Relations II: 1890-Present	3			
LABR/SOC 553	Labor Standards and Corporate Social Responsibility	3			
LTNS 430/ C J 435	Race, Crime, and Justice	3			
PHIL 335	Law and Society	3			
PLSI 464	Race and American Politics	4			
PLSI 553	Legal Issues	4			
PLSI 478	Judicial Process	4			
RRS 600/ HIST 466	History of People of Color in the U.S.	3			
USP 513/ GEOG 668/ PLSI 513	Politics, Law, and the Urban Environment	4			

Emphasis in Labor/Business Issues

Code	Title	Units
Select 9 units from the list below or the other emphases on advisement		9
ECON/LABR 511	Collective Bargaining (If not selected in the core)	
IBUS 330	International Business and Multicultural Relations	
IBUS 517	Legal Environment of World Business	
IBUS/MGMT 659	Introduction to International Business Negotiation (If not selected in the core)	
LABR/ANTH 525	Diversity in the Workplace	
LABR/PLSI 500	Labor and Government	
PSY 461	Introduction to Industrial/Organizational Psychology	

Emphasis in International Issues

Code	Title	Units
Select 9–12 units from the list below or the other emphases on advisement		
COMM 541	Critical Approaches to Culture and Communication	4
GPS/I R/PHIL 315	Introduction to Global Peace Studies (If not selected in the core)	3
HUM 366	India's Gandhi (If not selected in the core)	3
I R 330	World Law	4
I R/ENVS 331	Global Environmental Crisis	4
I R 332/C J 505	International Criminal Law	4
I R 432	Model United Nations (If not selected in the core)	4
JS/HUM/PHIL 501	Judaism, Christianity, and Islam	3
JS 560/I R 530	The Arab-Israeli Conflict	3
PHIL 435	Human Rights in Global Perspective	3
SOC 461	Ethnic Relations: International Comparisons	4